

Pre-Authorization for Imaging Exams

Insurance Contact List (as of February 2020)

The following information is provided as a courtesy so that you may secure pre-authorizations for CT, MRI and other exams. Although we plan to update the list on a regular basis, the information may be changed by the health plans at any time without notice. Some health plans have an authorization tool online where you may look up specific CPT codes. Please contact the health plans directly for the most current information.

AETNA

- Call the number on the back of members insurance card

CIGNA

- Call the number on the back of members insurance card

DESERET CHOICE HAWAII' I – DMBA

800-777-3622

- EMPLOYER PLAN -
 - Ambulatory and video EEG
 - MRA
 - Myocardial perfusion imaging
 - Nuclear stress test (nuclear cardiology)
- STUDENT PLAN – BYU Hawaii'i
 - ALL services received outside of the student health center (SHC) require preauthorization
 - For services received outside of the SHC, providers should contact DMBA at 808-675-4873.

BLUECROSS BLUE SHIELD (OUT OF STATE PLANS)

Call the number on the back of members insurance card

HMA

808-951-4621

- AFL Hotel & Restaurant
 - MRI
 - MRA
- Hawaii'i Teamsters
 - MRI
 - MRA
- ILWU Local 142
 - MRI
 - MRA
- Times Supermarket
 - MRI
 - MRA
- UFCW Hawaii'i Food Employers
 - MRI
 - MRA

HMAA

808-941-4622

- No authorization required

HMSA PPO/HMO

NIA (RadMD.com)

866-306-9729

- All HMSA plans need to be approved through NIA at radmd.com
 - CT
 - MRI
 - MRA

KAISER HMO

808-432-7519

- Required for ALL imaging studies

PACIFIC ISLAND MEDICAL INSURANCE PLANS- GUAM, SAIPAN, MICRONESIA, MARSHALLESE, ETC.

- Required for ALL imaging studies done at Kapi'olani
- Call the number on the back of members insurance card

HAWAII' I LABORERS' HEALTH AND WELFARE TRUST FUND

(Pacific Administrators Inc.)

808-441-8711

- MRI
- MRA

PACIFIC SOUTHWEST ADMINISTRATORS – (PSWA)

AFL Hotel & Restaurant Workers Health & Welfare Trust Fund

808-275-2520

- MRI
- MRA

TRICARE WEST – STANDARD/PRIME

844-866-9378

- No authorization required, however patient may pay more out of pocket when using non-military facilities

(over)

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UHA

808-532-4006

- CTCA (Computerized Tomography of the Coronary Arteries – CPT 75571 is **NON-COVERED**)
- CCTA (Coronary Computed Tomography Angiography)

UNITED HEALTHCARE (UHC) – COMMERCIAL PLANS

866-832-8417

- Call the number on the back of members insurance card

MEDICAID/QUEST PLANS

ALOHACARE QUEST

808-973-1650

- MRI except for codes 70540-70553
- MRA
- 24-Hour Holter Monitor 93225

HMSA QUEST

NIA (RadMD.com)

866-306-9729

- All HMSA plans need to be approved through NIA at radmd.com
- CT
- MRI
- MRA

KAISER QUEST

808-432-7519

- Required for all imaging studies

OHANA QUEST

877-338-6704

- CT
- MRI
- MRA

UNITED HEALTHCARE (UHC) QUEST

866-832-8417

- No authorization required

MEDICARE ADVANTAGE PLANS

ALOHA ADVANTAGE

808-973-1650

- MRI except for codes 70540-70553
- MRA
- 24-Hour Holter Monitor 93225

MDX HAWAI'I

808-522-7549

- Humana Medicare Advantage Plans
- United Healthcare (UHC) Medicare Advantage Plans
- AARP Medicare Advantage Choice – MRI Breast 77049

OHANA MEDICARE

877-338-6704

- Authorization required for **ALL** imaging studies (Kapi'olani Non-Par)

UHC MEDICARE

866-832-8417

- No authorization required