

HPH: Patient Financial Assistance (Charity) Program (Pirokramen Aninisin Moni)



Iten Ei Policy:	Patient Financial Assistance (Charity) Program
Iten Ei Pwutai:	Revenue Cycle Management
Poputa:	02/2005
Ekesiwin:	10/2012, 3/2013, 8/2015, 4/2016
Met Ei Taropwe Ekan Siwini:	(Ese wor)

Kopwe katonochu ewe Central Policy Database pwe kopwe kuna ika pwe ei taropwe mei karan pwung (updated) usun a affat non ena website.

An Ewe Chon Tipeew

Siknacher:

Will Burke

Itan: William V. Burke

Kinikin: System Director, Revenue Cycle Management

An Ewe Chon Tipeew

Siknacher:

Steve Robertson

Itan: Steve Robertson

Kinikin: Executive Vice President & CIO

An Ewe Chon Tipeew

Siknacher:

David Okabe

Itan: David Okabe

Kinikin: Executive Vice President & Chief Financial Officer

KMCWC “Board of Directors” re tipeew fengen won

PMMC “Board of Directors” re tipeew fengen won

SCH “Board of Directors” re tipeew fengen won

WMH “Board of Directors” re tipeew fengen won

Faniten:

Ei policy a kawor faniten meinisin ekkewe ofes/pioing fan Hawai'i Pacific Health (HPH), pachanong Kapi'olani Medical Center for Women and Children (KMCWC), Pali Momi Medical Center (PMMC), Straub Clinic and Hospital (SCH), Wilcox Memorial Hospital (WMH), Kapi'olani Medical Specialists (KMS), pwan Kaua'i Medical Clinic (KMC). Ei policy ese fich ngeni ekkoch chon awora rese nomw non tettenin HPHinamwo ika pwe re angang me pwan ekkoch neni mei fich ngeni HPH. Katon Saposop B (me non ei policy) omw kopwe sinei iten ekkewe chon awora rese nomw fan HPH nge re tongeni awora aninis me non pwan ekkoch neni mei fich ngeni HPH.

Menapen Porausen Ei Policy:

Mei annuk ngeni Hawaii Pacific Healthwan an kewe nenien aworan saffei (ika piong), pwan ekkewe ekkoch pirokramen aninisin saffei, ar repwe tutumwunuochu aramas meinisin, iwe rese tongeni ar repwe nifinifin ngeni aramas won ierir, ir mwaan are fefin, ir chon ian, ar namanam, ian re feito me ian, are won ar tongeni pwusin momoni niwinir.

Popunapen an wor ei policy weiweita ika taropwen napanap pwe epwe eu pisekin kaeo me anisi ekkewe patient (weiweita ika ekkewe mi ter/samaw) ar repwe sinei met repwe fori ar repwe nounou aninisin moni me Hawai'i Pacific Health ika ese watte ar moni tonong.

Wewen Ekkoch Aucheian Foos:

“Gross Income”: A wewe ngeni unusen noumuwe famini moni tonong, weiweita ika ewe ukukun me mwen epwe keimu takisis, pachanong pwan ekkoch moni tonong ese nomw non tettenin federal me state takisis.

“Uninsured”: A wewe ngeni ekkewe patient ese wor nour insurans ika pwan ekkoch aninisin moni (“third party funding”).

“Underinsured”: A wewe ngeni ekkewe patient mei kawor nour insurans ika pwan ekkoch aninisin moni, nge rese tongeni wisen moni ekkewe ekkoch “out-of-pocket expenses” weiweita ika met nour insurans rese moni ika “cover”.

Pekin Saffei Mei Fokun Namot: Ren omw kopwe weiweiti ei policy, aiwa pachanong met sokun tumwun/saffei mei pwung non tettenin “Mei Fokun Namot” fan pwungun ewe “American Medical Association”(Katon ewe website:<https://www.ama-assn.org/ama/home.page>, Aukos 2015):

“Pekin Saffei Mei Fokun Namot a wewe ngeni minne saffei mei aucheaekkewe tokter repwe awora ngeni nour kana patient ar repwe apochokuna inisir, epeti semwin, fori ekkoch tes ika chekin samaw, saffeni ar feiengaw, me achocho ne awora:(a) minne (saffei)mei namot fan pwungun ekkewe “medical standards” ika ennu kun pekin saffei; (b) minne(saffei) mei eoch me tufich ngeniir, fan fitu repwe unumi ika aeni nour kana saffei non eu ran, ewe ukukun repwe unumi ika aeni non eu fansoun, ia ar kewe appointment repwe fis me ia, fitu ran/wik repwe nomw won nour kana saffei; me (c) ekkewe tokter resapw tutumwunu nour kana patient pwe repwe angei seni manauer, iwe resapw pwan amomo ngeniir ar kanapekin aninis pwe repwe angei winer rer.”

Pekin Saffei Non Atun Emerchensi ika Atapwanapwan: A wewe ngeni ekkewe ekkoch sokun fofforun tumwun ika treatment non fansoun atapwanapwan, usun a affat non ewe annuk a iteni “Emergency Medical Treatment and Active Labor Act” (EMTALA).

“Resident”: Ekkewe re namoti w non ewe State, me pwan meinisin ekkewe aramas re winiposen ewe State. “Namoti” non ewe State a wewe ngeni ekkewe re fokkun nonomw non ewe State, esapw ekkewe mei “temporary” (usun a affat non HRS-1). Ika emon a mochen angei aninisin moni, iwe a men auchea epwe namoti w non Hawaii non ukukun 30 ran etta, usun a affat non ei policy.

Met Emon Epwe Monatiw (“Amounts Generally Billed” (AGB)): Met emon epwe wisen moni faniten an pekin tumwun/saffei non fansoun atapwanapwan are pwan ekkoch sokkun samaw mei auchea (ika a wor noun insurans).

Apwungapwungun An Emon Fich: Met ewe pioing epwe fori ar repwe kuna ika nenengeni ika emon mei fich ngeni an epwe nounou aninisin moni, are ika esapw.

Famini: Usun a affat non ewe U.S. Census Bureau,“famini” a wewe ngeni chon eu imw weiweita ika ekkoch aramas (ruemon ika nap seni) iir mei nonomfengen non eu imw anonganong won ir mei pupunu, fitukfengen, ika mei wor nour semirit, are re mwuti (“adopt”) emon ika ekkoch semirit; iwe ekkewe aramas (chochon eu imw) re nomw non tettenin famini.(<https://www.census.gov/cps/about/cpsdef.html>)

“Medically Indigent”: An eu famini moni tonong mei nap seni 400% ewe Federal Poverty Guidelines ika FPL (ewe koukun mwenene an ewe muunapen Hawai’i) nge ir rese tongeni momoni unusen niwinir non pioing weiweita ika ar kewe bill pwun ar kewe bill mei nap seni 15% ar moni tonong.

Policy ika Annuk/Napanap:

I. Policy ika Annuk

A. Annukun Ei Pirokram

1. Fan annukun HPH, aipwe awora aninisin moni ngeni ekkewe patient rese tongeni pwusin momoni niwinir non pioing are ika ese wor nour insurans, usun a affat non ei taropwen policy.
2. Iteiten emerchensi room non meinisin ekkewe pioing (fan HPH) repwe anisi aramas meinisin ren pekin saffei non fansoun atapwanapwan, fengen me ekkewe aramas rese tongeni moni niwinir me ese wor nour insurans (usun a affat non ewe annukun HPH a iteni “EMTALA”).
3. Ekkewe pioing repwe awora aninisin moni (“financial assistance”) ngeni ekkewe ekkoch patient mei fich (“eligible”) ngeni ar repwe angei aninis, nupwen ika epwe wor namotan. HPH repwe awora mokukkunun saffei are saffei ese kamo, anonganong won ukukun chon eu famini me ukukun ar moni tonong.

4. Emon patient ese tongeni nouni "Charity care" ne momoni niwinin; Iwe ewe pioing epwe tongeni anisi an epwe kut pwan eu pirokramen aninisin moni me mwen an epwe tongeni nouni "charity care".
 5. Emon me emon aramas epwe wor noun insurans, ika ir mei tongeni, iwe ekkewe aramas ese wor nour insurans repwe pwusin kamo nour pwe repwe tongeni nounou ekkana safei me treatment mei auchea ngeni ar repwe fokun pochokun.
- B. An Emon Patient Fich Ngeni An Epwe Angei Aninis
1. Ekkewe chon tungoren aninis repwe tongeni fich ika "eligible" ika pwe ar moni tonong epwe kis seni 400% ewe Federal Poverty Guidelines ika FPL (ewe koukun mwenene an ewe muunapen Hawai'i).
 2. Ika an emon chon tungoren aninis moni tonong mei nap seni 400% ewe FPL (ewe koukun mwenene an ewe muunapen Hawai'i) nge ewe ukukun niwinin non pioing mei nap seni 15% an moni tonong, epwe nomw fan tettenin "medically indigent" (wewen, a fich ngeni an epwe nounou aninisin moni). Emon me emon patient epwe pwarata pwungun an moni tonong meinisin.
 3. Ei policy a pochokun ngeni ekkewe rewiniposen Hawai'i. Ekkewe ra nomw nukun ei fonu rese tongeni ar repwe angei aninisin moni me non ei fonu, tiwan chok non fansoun emerchensi ika atapwanapwan. Ika mei wor namotan, fan ekkoch Hawai'I Pacific Health epwe tongeni etiwa an emon tungor ika a nomw nukun ei fonu (anonganong won nonomwun an keis).
 4. Emon meemon chon tungoren aninis HPH epwe fori me topweno mwurin meinisin ekkewe fofforun an appilikeison, pachanong pwan ekkoch foffor mei auchea ngeni an epwe angei aninis me ekkoch("third party funding").
 5. Mei ruu anen epwe wor noun emon patient aninisin moni fan HPH:
 - a. Ika emon patient ese tongeni affata ukukun an moni tonong, HPH repwe kutta pwan ekkoch anen repwe tongeni sinei pwungun an fich. A Pachanong:
 - i. Ewe patient mei omnes (weiweita ika ese wor nenian/imwan)
 - ii. Ewe patient a fen angei aninis me eu ika ekoch pirokramen state, federal, ika community, usun ekkei: aninisin mwenge ("food stamps"), aninisin imw ("subsidized housing"), aninisin "welfare", ika aninisin safei fan Quest/Medicaid.
 - iii. Ekkewe patient ir mei fich ngeni arrepwe angei aninisin ewe Crime Victims Fund are pirokramen aninisin SATC. Ika ewe Crime Victims Fund me/ika SATC repwe moni ekkoch niwinin, iwe HPH repwe pwan moni meinisin met nussun (nge epwe tongeni awora ei minen aninis fan eu chok.)
 - iv. Ewe patient a mano (nge ese wor an "estate")
 - v. Ewe patient a faenini "bankruptcy".
 - b. HPH a tongeni aea "external data" weiweita ika tichikin mettoch ika porausen emon patient seni ekkoch pwe epwe affata pwungun an ewe patient moni tonong (pwe epwe sinei ika a fich ika "eligible" ngeni an epwe angei aninisin moni). "External data" a tongeni pachanong: an emon "credit score", porausen eu "credit reporting agency", porausen eu pirokramen aninisin aramas mei public, ika poraus tichik me pwan ekkoch agency mei public.
 6. Ekkewe patient ir mei angei aninisin moni repwe nomw fan pwungun ekkei annuk meinisin.
- C. Mokukkunun Saffei ("discount")
1. Ika an emon patient moni tonong mei kis seni 200% ewe Federal Poverty Guidelines ika FPL (ewe koukun mwenene an ewe muunapen Hawai'i), epwe tongeni angei 100% aninis (ese chok kamo).
 2. Ika an emon patient moni tonong mei nap seni 200% nge kis seni 400% ewe Federal Poverty Guidelines, epwe tongeni angei 85% aninis ren niwinin non pioing.

3. Ese mwumwuta an emon tokter epwe moni ika etiwa niwinin emon patient ika niwinin mei nap seni ewe koukun AGB (usun a affat non annukun Hawai'i Health), nupwen ika mei wor noun insurans.
 - a. HPH re fori eu foffor a itemi "look back", usun a affat non IRS 501(r) -5(b)(3), pwe repwe apwungu met emon me emon patient epwe wisen monatiw fan pwungun ewe koukun AGB).
 - b. Ewe aukukun an emon patient epwe moni iteiten maram (are iteiten epwe saffei) a anonganong won met ukukun moni a angei (ika "percentage discount"), usun a affat non ekkana pirokramen "Medicare fee-for service" me "Medicare Advantage", "Medicaid" me "Medicaid Managed Care", me pwan ekkewe ekkoch pirokramen "private commercial health"me fan nemenien Hawai'i Pacific Health non ewe ier sia touu seni. HPH repwe wisen finata met emon me emon patient epwe monatiw fan pwungun ewe koukun (AGB) faniten eu me eu nenien saffei/pioing (anonganong won met ukukun moni a angei ika ewe "percentage"), nge esapw tongeni nuseni ewe koukun. Soposop C a pwarata met an emon epwe moni (AGB).
 - c. Iteiten ier, HPH epwe nenengeni met emon me emon epwe moni (fan ewe koukun ika AGB) anonganong won ar moni tonong, nge ar kewe payment resapw tongeni nuseni ewe koukun (AGB).
 - d. HPH epwe fofforochu pwe an emon me emon patient moni ("payment") esapw watte seni ewe koukun. Ekkewe ekkoch deposit are "prepayment" seni emon patient ese tongeni nap seni ewe koukun (AGB). Ika ukukun an moni epwe watte seni ewe koukun (AGB), epwe wor moni epwe angei mwirin.
 - e. HPH a tongeni an epwe awateta ukukun ekkewe "discount" pwe emon me emon patient esapw moni nuseni ewe koukun (AGB).
4. Ekkewe patient ir mei fich ngeni ar repwe angei aninis repwe tongeni pwan angei eu discount (85%) ren met repwe niwinimang.

D. Pekin ika Minen Aninis

1. Ei policy epwe moni ("cover") an emon patient niwinin non pioing non fansoun atapwanapwan chok ("emergency care"), are ika met mei nomw non tettenin Mei Fokun Namot.
2. Aninisin moni ("financial assistance") esapw tongeni moni ekkei fofforun tumwun/saffei:
 - a. Ekkewe ekkoch fofforun tumwun ese fokun namot (reirei ika treatment), pachanong ekkoch sokkun "cosmetic surgery" ika "plastic surgery" ese fokun namot. (Mei wor ekkoch "self-pay package" faniten ekkoch sokkun reirei ika treatment ese namot. Ekkewe foffor rese tongeni nomw non tettenin "charity").
 - b. Ei pirokram ese monisaffei mei amomo non sitowa/farmasi. Emon me emon patient a tongeni angei aninisin monien saffei, ika ewe saffei mei namot me auchea ngeni an treatment ika tumwun, usun a affat seni tokter/pioing,
 - c. Fan ekkoch aipwe tongeni moni (fan "charity care") ekkoch sokkun treatment ika tumwun mei chok for faniten ekkoch "experiment" ika fofforun choosa, nupwen ika epwe fokun namot me auchea, usun a affat seni tokter.

E. Met Kopwe Fori Omw Kopwe Apply

1. Ren omw kopwe apply ika tungoren aninisin moni ("financial assistance"), kopwe amasowa me tinato noumw apilikeison (pachanong pwan ekkoch taropwe mei auchea) me non posto ngeni ewe ofesin HPH non ewe address won noumw ena taropwen apilikeison, are kopwe pwisin chuto ngeni eu pwutain "Financial Services" (me non eu pioing fan HPH).

Ka tongeni angei eche kapin ewe "Financial Assistance Policy", pwan eu apilikeison pwe kopwe tungoren aninisin moni, ese kamo.

- Non ekkewe nenien tumwun/pioing fan HPH, mei pachanong iter non ewe website: www.hawaiipacifichealth.org/faprogram

- Minato omw email ngeni:
billing@hawaiipacifichealth.org
ika mak ngeni
Hawai'i Pacific Health – Customer Service (Pekin Aninis)
888 South King St.
Honolulu, HI 96813
 - Tungor me non fon:
1(808) 522-4013 won O'ahu,
ika (866)-266-3935 non ekkewe fonu meinisin non Hawai'i
Sarinfan tori Enimu, non atun 8:00 am tori 4:30 pm
 - Ka tongeni angei noumw kapin ekkei taropwe me non:
 - Ekkewe ekkoch nenien "Admission" (Tonong)
 - Rumwen Emerchensi

Straub Clinic and Hospital
Pekin Admitting (Tonong)
888 S. King St. Honolulu HI 96813

PaliMomi Medical Center
Financial Services Department (Pekin Aninis Moni)
98-1079 Moanalua Road
Aiea, HI 96701

Kapi'olani Medical Center for Women & Children
Financial Services (Aninis Moni)
Aewin Floor- non ewe Lobby
1319 Punahou Street
Honolulu, HI 96826

Wilcox Memorial Hospital
Financial Services (Aninis Moni)
3-3420 Kuhio Highway
Lihue HI 96766-1098

Kaua'i Medical Clinic
Patient Services (Aninis Patient)
3-3420 Kuhio Highway Suite B
Lihue HI 96766-1098
2. Ekkewe patient mei fich ngeni Medicaid/Quest repwe pwan tongeni apply ika tungoren ar repwe angei aninis moni, nge mei auchea ar repwe topweno mwurin meinisin ekkewe napanapen ei pirokram. Inamwo ika ir mei fich ngeni arrepwe angei aninis Medicaid/Quest, iwe a pwan auchea arrepwe atoura nour kewe apilikeison, me pwan fori met mei namot ngeni ar repwe angei aninis ei pirokram. An emon fich ("eligibility") ngeni an epwe nounou aninis moni epwe nonganong won an fich ngeni Medicaid/Quest.
 3. Ewe patient (ika chon mwumwuta) epwe amasowa noun ena apilikeison, pachanong noun sikhacher me ewe pwiniñ maram, iwe epwe tourato ngeni kem, pachanong pwan eu etta me nein ekkei taropwe:
 - a. Kapin noun taropwen W-2,
 - b. Kapin noun taropwen "federal income tax return" (seni ewe ier sia touu seni) pachanong Schedule C ika pwe a men "self-employ",
 - c. Kapin noun taropwen amam ("denial") faniten an ese fich ngeni an epwe angei aninis,
 - d. Kapin noun kewe peistap non ekkeweunungat (3) maram sia touu seni, ika

- e. Kapin noun taropwen affat seni eu “welfare agency” mei affata pwe mei wor noun insurans

Ika

- f. Eche taropwe mei affata ewe popun ese tongeni awora ekkewe ekkochtaropwe mei pachanong asan.
- g. Anonganong won an ewe patient refiu, ika HPH epwe nuku pwe noun ewe patient kewe taropwe (mei pachanong asan) rese fokun pwarata pwungun an moni tonong ika income, HPH epwe pwan tongeni tungorenewe patient an epwe tourato pwan ekkoch taropwe, usun ekkei me fan:
- i. Taropwen “social security award” me ika taropwen 1099
 - ii. Ekkoch noun kewe taropwen “general excise tax”
 - iii. Ekkoch taropwen “VA” ikataropwen “pension benefit”
 - iv. Ekkoch taropwen “unemployment” ikataropwen “workers compensation benefit”
 - v. Taropwen Rent/Imw ika pwan ekkoch taropwen “real estate income”
 - vi. Ekkoch statement ika taropwen Checking ika Savings account
 - vii. Taropwen “alimony” ika “child support” weiweita ika monien tumunun semirit
 - viii. Ekkoch taropwen support ika aninis

4. Nupwen emon patient epwe fich ngeni an epwe angei aninis me eu nenien HPH, ekkewe “discount percentage” repwe chiwen sopwosopwono, iwe ekkewe discount repwe chiwen tongeni akukkunotiw met epwe niwinimang (non pwan ekkoch nenien HPH).
5. Ei policy (weiweita ika meinisin ekkewe annuk me napanap) epwe pochokun non ukukun onnu (6) maram annei seni ewe pwinin maram won ewe apilikeison. Mwurin ekewe onnu (6) maram repwe wes, ewe patient epwe pwan mina sefani ika fori sefani an apilikeison (wewen, epwe pwan awora ngeni kem pwan ekkoch minafon taropwen affat) pwe epwe update’ini an fich ngeni ei pirokram/policy.

F. Affata pwungun an fich ne angei Aninisin Moni

1. Mei wor chommong anen HPH epwe affata an emon me emon patient fich ngeni an epwe tongeni angei Aninisin Moni.
2. Ika emon patient ese wisen awesi an niwinimang, iwe HPH epwe esine ngeni i pwe epwe wor eu atutur ika tipengaw, anonganong won an ese moni an kewe payment. Ekkewe fofoor ra iteni “Extraordinary Collection Activities (ECA)”, iwe a wewe ngeni met HPH epwe fori an epwe tongeni angei sefani ewe ukukun moni mei chiwen mang. Ikkei ekkoch anen an HPH epwe esinesin ngeni ewe patient pwe epwe faenini eu atutur pwe epwe satuni ne etiwa met mei nussun:
 - a. Ewe “System Director of Revenue Cycle Management” epwe nenengeni eu me eu keis. Ewe “Systems Director” epwe akomw nenengeni an emon patient keis me mwen ekkewe fofoorun “ECA” repwe tongeni poputa.
 - b. Ekkewe fofoorun ECA rese tongeni poputa mwitir seni 120 ran annei seni ewe pwinin maram won ewe aewin taropwen esinesin (“patient statement”).
 - c. Esapw mang seni innik (30) ran me mwen ewe aewinfofforum ECA epwene fisatiw, HPH epwe:
 - i. Awora eche taropwen esinesin mei affata an ewe patient fich ika status, epwe pwan esine ngeni i met sokkun ECA epwe fori, iwe epwe pwan esine ngeni i inet ekkewe fofoorun ECA repwe tongeni poputa. HPH epwe pwan awora eu “plain language summary” weiweita ika eche taropwen awewe pwe epwe eu pisekin kaeo me anisi aramas ar repwe weweochu ekkei annuk me fan ei policy.

- ii. Achocho ne kapas ngeni ewe patient usun ei pirokramen aninisin moni (fan ei policy) pwan met ewe patient epwe fori an epwe tongeni apply.
 - iii. Ika HPH epwe resifini an emon patient apilikeison, iwe epwe chok akounoiekewe ECA tori an we apilikeison epwene wes.
- 3. Mwurin HPH epwe awesi an nenengeni, usun a affat asan, HPH epwe tongeni faenini ika atoura eu atutur ika tipengaw non eu “credit reporting agency” pwe epwe etiwa met ewe patient mei mang won (weiweita ika met ese mwo moni).
- 4. Ika mei wor an emon niwinimang (faniyen och pekin tumwun/saffei me akomw), HPH ese tongeni poputa ne fori ekkoch ECA, tori fansoun epwe fori ekkei mettoch:
 - a. HPH epwe ngeni ewe patient eu apilikeison pwe epwe tungoren aninisin moni, pwan eu “plain language summary” weiweita ika eche taropwen awewen ei policy ika pirokramen aninisin moni.
 - b. HPH epwe ngeni ewe patient eche taropwen esinesin mei affata an we fich ika status, epwe pwan esine ngeni i met sokkun ECA epwe fori, iwe pwan met ewe ranin wesenon an we apilikeison(ika ena apilikeison a for faniyen och tumwun/saffei me akomw). Ewe ranin wesenon esapw tongeni mang seniinnik (30) ran annei seni ewe pwinin maram won ewe taropwen esinesin, are/ika ruepuku-faik (240) ran annei seni ewe pwinin maram ewe aewin taropwen niwinin a fen tinano me non posto.
 - c. HPH epwe poraus fengen me ewe patient usun meinisin porausen ei pirokramen aninisin moni (fan ei policy), iwe epwe pwan erenii met epwe fori an epwe tongeni apply.
 - d. HPH epwe mwutir nenengeni ekkewe apilikeison mei atoura pokitenekkochpekin aninisin tumwun ika saffei seni me akomw.

III. Ekkoch Soposop

A. Ewe Aukuk Ren Mei Woungaw (“Poverty Guidelines”)

2016EWE AUKUK REN MEI WOUNGAW (“POVERTY GUIDELINES”) NON HAWAII	
FITEMON NON EU FAMINI / IMW	EWE AUKUK REN MEI WOUNGAW (“POVERTY GUIDELINES”) (WEWEN, AN EMON MONI TONONG ESE TONGENI NAP SENI EWE KOUKUN AN EMON EPWE TONGENI ANGEI ANINIS)
Ren ekkewe famini mei kawor chommong seni wanumon (8) non imwer, epwe pwan \$4,780 ren emon mei kapachenong non imwer.	
1	\$13,670
2	18,430
3	23,190
4	27,950
5	32,710
6	37,470
7	42,230
8	47,010

(Ofesin ewe Assistant Secretary renPekin Kokot me Nenengen, 2016 (Planning and Evaluation, 2016))

C. Ukukun ewe Hawai‘i Pacific Health “Amounts Generally Billed” (AGB) faniten ekkewe Nenien Saffei/Pioing Non Tettenin Hawai‘i Pacific Health

Nenien Saffei/Pioing	Poputa	AGB (Persen)
Kapi‘olani Medical Center for Women and Children	6/1/2016	43%
PaliMomi Medical Center	6/1/2016	31%
Straub Clinic and Hospital	6/1/2016	35%
Wilcox Memorial Hospital	6/1/2016	34%

B. Ekkewe Chon Awora Rese Nomw Non Tettenin Ewe HPH “Financial Assistance Policy” (FAP)

Ikkei Ekkewe Chon Awora Non Ewe “Hawai‘i Pacific Health Financial Assistance Policy” (FAP):

- Ekkewe Chon Awora Non Kaua‘i Medical Clinic (KMC)
- Ekkewe Chon Awora Non Kapi‘olani Medical Specialists (KMS)
- Ekkewe Chon Awora Non Straub
- Ekkewe Chon Awora Non Pali Momi Medical Center (PMMC)

“Chon Awora” a wewe ngeni: tokter, kangkof ika chon tutumwunu ekkewe mi ter/samaw (mei kamo).

Ifa iten ekkewe tokter rese nomw non tettenin ewe Financial Assistance Policy (FAP)?

Iten ekkewe tokter **rese** nomw fan ewe FAP re pachanong non ewe Tettenin Chon Awora, iwe a pwan pachanong ia ar kewe ofes/pioing re kan nomw ia.

Aiwa mina sefani ei tettenin porausiteiten unungat maram. Ika kese kuna itan ewe tokter ke mochen churi, me ka mochen sinei ika pwe a nomw non tettenin ewe HPH FAP, iwe ka tongeni kori ewe Customer Service nonO‘ahu won ei nampa (808) 522-4013; non Kaua‘i won ei nampa (808) 245-1119, are toll free (ese kamo) won ei nampa (866) 266-3935.

HPH: Patient Financial Assistance (Charity) Program (Pirokramen Aninisin Moni)

Kapi'olani Medical Center for Women and Children(KMCWC)

Poputa non ___/___/___, Iten ekkewe tokter rese nomw fan ewe Financial Assitance Policy (FAP) ra pachanong non ei Tettenin Chon Awora (mei pachengeni ei taropwe).

Pali Momi Medical Center (PMMC)

Poputa non ___/___/___, Iten ekkewe tokter rese nomw fan ewe Financial Assitance Policy (FAP) ra pachanong non ei Tettenin Chon Awora (mei pachengeni ei taropwe).

Pali Momi Medical Center (PMMC) mi sopweno:

Straub Clinic and Hospital (SCH)

Poputa non ___/___/____, Iten ekkewe tokter rese nomw fan ewe Financial Assitance Policy (FAP) ra pachanong non ei Tettenin Chon Awora (mei pachengeni ei taropwe).

Straub Clinic and Hospital (SCH) mi sopweno:

Wilcox Memorial Hospital (WMH)

Poputa non ___/___/____, Iten ekkewe tokter rese nomw fan ewe Financial Assitance Policy (FAP) ra pachanong non ei Tettenin Chon Awora (mei pachengeni ei taropwe).