

Pre-Authorization for CT & MRI Exams INSURANCE CONTACT LIST

(as of February 2011)

The following information is provided as a courtesy so that you may secure pre-authorizations for CT, MRI and other exams. You may download the most current list at: www.kapiolani.org/forms. Although we plan to update the list on a regular basis, the information may be changed by the health plans at any time without notice.

Please contact the health plans directly for the most current information.

HMA, INC

- **AFL Hotel & Restaurants**
(808) 951-4621
 - MRI
 - MRA
- **EUTF Active**
(808) 951-4621
 - CT
 - MRI
 - MRA
- **EUTF Retirees**
(808) 951-4621
 - CT
 - MRI
 - MRA
- **HSTA (eff. 7/1/09)**
(808) 954-8796
 - MRI
 - MRA
- **Hawaii Electricians**
(does not need authorizations)
(808) 951-4621
- **Hawaii Teamsters**
(808) 951-4621
 - MRI
 - MRA
- **ILWU Local 142**
(808) 951-4621
 - MRI
 - MRA
- **Times Supermarket**
(does not need authorizations)

- **UFCW Hawaii Food Bank**
(does not need authorizations)

- **University of the Nations**
(does not need authorizations)

HMAA

- **HMAA**
(does not need authorizations)
(808) 941-4622
- **Oceanic Time Warner Cable**
(does not need authorizations)
(808) 941-4622

HMSA

- **All HMSA goes through NIA at radmd.com. Some doctors may be waived refer to NIA.**
(866) 306-9729

HUMANA CHOICE CARE

- **Call the number on the back of the card of the member.**
 - CT
 - MRI
 - MRA
 - Nuclear Stress Test
 - SPECT

KAISER

- **Required for all imaging**
(808) 432-7519

MDX HAWAII

- **Queens Health Systems Care Plan (QSHSCP)**
(does not need authorizations)
(808) 522-7549
- **Longs Drug Store**
(does not need authorizations)
(808) 522-7549
- **Unicare**
(does not need authorizations)
(808) 522-7549
- **AARP Medicare Complete**
(does not need authorizations)
(808) 522-7549
- **Secure Horizons**
(does not need authorizations)
(808) 522-7549
- **Evercare**
(does not need authorizations)
(808) 522-7549
- **United Health Care**
(808) 522-7549
 - CT
 - MRI
 - MRA

(over)

KAPI'OLANI
MEDICAL CENTER
FOR WOMEN & CHILDREN
An Affiliate of Hawai'i Pacific Health



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MEDICAID/QUEST/QEXA PLANS

- **Aloha Care Quest**
(808) 973-1650
 - MRI except 70540-70553
(brain MRI)
 - MRA
 - MR Spectroscopy
- **Evercare QEXA**
(does not need authorizations)
(888) 980-8728
- **HMSA Quest (NIA)**
Quest patients all need authorization as of April 1, 2010.
 - CT
 - MRI
 - MRA
- **Medicaid**
(888) 524-3370
 - MRI
 - MRA
 - ECHO 93306
- **Ohana QEXA**
(888) 505-1201
 - MRA
 - EKG 93000
 - EKG Rhythms 93040
 - Echocardiogram 93306
- **Out of State Medicaid Plans**
Phone NHI Billing Services for out of state's authorization requirements.
(800) 645-3055
- **Summerlin Quest**
(Now an HMSA Quest Plan; see HMSA Quest above)

MEDICARE ADVANTAGE (MA) PLANS

- **Aloha Advantage and Advantage Plus**
(808) 973-1657
Required for all imaging
- **Evercare Plan DP**
(does not need authorizations)
- **Evercare Plan RDP**
(does not need authorizations)
- **HMSA 65C+**
(Authorizations not required - same as Medicare. However, ABN may be required based on diagnosis.)
- **Humana Choice PPO**
(800) 523-0023
 - CT
 - MRI
 - MRA
 - Nuclear Stress Test
- **Humana Gold Plus HMO**
(800) 523-0023
 - CT
 - MRI
 - MRA
 - Nuclear Stress Test
- **Humana Gold Choice PFFS**
(800) 523-0023
 - MRI
 - MRA
 - Nuclear Stress Test
- **Kaiser Senior Advantage**
(does not need authorizations)
- **Ohana Medicare**
(888) 505-1201
 - MRI
 - MRA

TAKECARE (Guam)

Required for all imaging

TRICARE

- **Hawaii Laborers Employees**
 - MRI
 - MRA
- **Pacific Administrators Employees**
 - MRI
 - MRA
- **Tri West**
*Required for all imaging
(Usually all electronic orders come with an authorization for them because they know that it is in a different facility.)*
(866) 312-5831

UHA UNIVERSITY HEALTH ALLIANCE

- **UHA**
(808) 532-4006
 - CT

UHC UNITED HEALTH CARE

- **UHC**
(866) 889-8054
(Minimum 2 business days required to obtain authorization)
 - CT
 - MRI
 - MRA