Dear Parent or Guardian,

By now, you have learned that your child needs specialized care not available at your current medical facility. Your doctor has arranged to have your child transported to Kapi‘olani Medical Center for Women & Children, where your child will receive the specialized care and services that they need.

We understand that this transition may make you a little nervous. To help ease the process, we’ve prepared the following packet to answer questions and address concerns you may have.

Inside your transport packet, you will find information covering the following topics:

- Frequently Asked Questions About Transport
- Travel Resources: Airlines and Hotel Accommodations
- Ground Transportation Resources
- Map of Kapi‘olani Medical Center for Women & Children

You can feel confident that your child will receive the best care possible while being transported. Your child will be accompanied by our highly trained Transport Team from Kapi‘olani Medical Center that includes doctors, nurses and respiratory therapists who have specialized training in neonatal and pediatric transport medicine.

If you have additional questions after reviewing the information in this packet or other concerns regarding your child’s care, please do not hesitate to ask a member of the Transport Team or another care team member once you arrive at Kapi‘olani Medical Center. You may also call us at 808-983-6000.

Thank you for entrusting us with your child’s care.

Sincerely,

Gidget Ruscetta
Chief Operating Officer
Kapi‘olani Medical Center for Women & Children