

## Kou mau Kuleana a me ka Pale ‘ana i ka ‘Ai’ē Kauka Ho‘opū‘iwa

Ke mālama ‘ia ‘oe no ka pō‘ino olakino ma kekahi hui no waho o ka ‘oihana, no loko o ka ‘oihana, a i ‘ole ma kekahi haukapila no ka po‘e ‘a‘ole hiki ke hele wāwae, pale ‘ia nō ‘oe i ‘ole e kāki ‘ia ‘oe no ke kāki ho‘okaulike ‘ana. ‘A‘ole kūpono ke kāki ‘ia ‘oe ā ‘oi aku i ka māhelehele uku o kou ‘inikua, ka māhelehele ‘inikua, a i ‘ole ka uku mahina.

### **Ke "kāki ho‘okaulike" ‘ana (he "kāki ho‘opū‘iwa" kekahi ‘ōlelo)**

Ke hui ‘oe me ke kauka a i ‘ole kekahi hui lawelawe olakino paha, malia paha nāu nō e uku no kekahi lilo, ka māhelehele uku, ka māhelehele ‘inikua a i ‘ole kekahi māhele o ke kumu kāki piha. He lilo hou aku nō paha nāu nō e uku a i ‘ole nāu e uku i ka ‘ai’ē piha ke hui ‘oe me ka mea lawelawe olakino a hele paha ‘oe i ka haukapila no waho o ka ‘oihana o kou papa hana ‘inikua.

‘O ke ‘ano mana‘o o “no waho o ka ‘oihana,” ‘o ia ho‘i nā hui lawelawe olakino a me nā hui ‘a‘ole i pūlima i ka ‘aelike me kou papa hana ‘inikua olakino no ka ho‘okō ‘ana i ka hana lawelawe. ‘Ae ‘ia nā hui no waho o ka ‘oihana e kāki iā ‘oe no ke koena ma waena o ka māhele o ka ‘ai’ē a kou papa hana e uku ai a me ke kumu kāki piha no ka hana lawelawe. Pēlā nō ke ‘ano o ke “**kāki ho‘okaulike**” (“balance billing”). Ua ‘oi aku nō paha kēia huina i ke kumu kāki no ka lilo no loko mai nō o ka ‘oihana no ia hana lawelawe ho‘okahi nō a malia paha ‘a‘ole e helu ‘ia i māhele o kāu māhele nāu nō e uku a i ‘ole ka palena kū makahiki o kāu māhele e uku ai.

‘O ke “kāki ho‘opū‘iwa,” he ‘ai’ē i mana‘o ‘ole ‘ia ma mua. Pēlā nō ka hopena inā ‘a‘ole nāu e ho‘onohonoho i kou lawelawe ‘ia ‘ana—inā loa‘a ‘oe i ka pō‘ino a i ‘ole ke ho‘opa‘a ‘oe i ka hana lawelawe ma kekahi hui no loko nō o ka ‘oihana, akā, pū‘iwa kou lawelawe ‘ia ‘ana e kekahi hui lawelawe no waho o ka ‘oihana. He mau kaukani kālā paha ka ‘ai’ē ho‘opū‘iwa, aia i ke ‘ano o ka hana i lawelawe ‘ia ai.

### **Pale ‘ia ‘oe ‘a‘ole e kāki ho‘okaulike ‘ia no:**

#### **Nā hana lawelawe pō‘ino**

Inā pilikia kou olakino i ka pō‘ino a lawelawe ‘ia ‘oe no ka pō‘ino ma kekahi hui lawelawe a ke‘ena paha no waho o ka ‘oihana, ‘o ka palena nui loa e hiki ai iā lākou ke kāki mai iā ‘oe, ‘o ia ka huina i like me ka māhelehele uku no loko o ka ‘oihana (‘o ka māhelehele uku paha, ka māhelehele ‘inikua paha, ka māhele nāu nō e uku). **‘A‘ole** ‘ae ‘ia e kāki ho‘okaulike ‘ia ‘oe no kēia mau hana lawelawe pō‘ino. Pēia pū nō nā hana lawelawe e lawelawe ‘ia ai ‘oe ma hope o kou pohala hou ‘ana ā ikaika kūpono, koe ke hā‘awipio ‘oe i kou kuleana ‘a‘ole e kāki ho‘okaulike ‘ia no ka hana lawelawe ma hope o ka pohala hou ‘ana ā ikaika kūpono ke olakino.

#### **Kekahi mau hana lawelawe ma kekahi haukapila no loko mai o ka ‘oihana a i ‘ole kekahi hale mālama po‘e ma‘i kino kīnā**

Ke lawelawe ‘ia ‘oe ma kekahi haukapila no loko nō o ka ‘oihana a i ‘ole kekahi hale mālama po‘e ma‘i me ke kino kīnā, no waho nō paha kekahi mau hui lawelawe. Inā pēlā, ‘o ka palena nui loa e ‘ae ‘ia ai i mau hui e kāki ai, ‘o ia ka huina māhelehele uku no loko o ka ‘oihana. Pili kēia i ka lā‘au pō‘ino, ka lā‘au ho‘ohiamoe no ke kaha kino ‘ana, ka pathology, ka radiology, ke ke‘ena ho‘ā‘o, ka neonatology, ke kauka kōkua, ka limahana haukapila, a i ‘ole ka hana lawelawe intensivist. **‘A‘ole** ‘ae ‘ia ia mau mea lawelawe e kāki ho‘okaulike iā ‘oe a **‘a‘ole** ‘ae ‘ia e noi iā ‘oe e hā‘awipio i kou kuleana ‘a‘ole e kāki ho‘okaulike ‘ia.

Ke lawelawe 'ia 'oe no nā 'ano hana lawelawe 'ē a'e ma ia mau hui no loko nō o ka 'oihana, **'a'ole** 'ae 'ia nā hui no waho o ka 'oihana e kāki ho'okaulike iā 'oe, koe ke pūlima 'oe i ka hā'awipio 'ana i kou kuleana.

**'A'ole** 'oe e koi 'ia e hā'awipio i kou kuleana 'a'ole e kāki ho'okaulike 'ia. 'A'ole nō 'oe e koi 'ia e kū'ai i ka 'inikua no waho o ka 'oihana. Hiki iā 'oe ke koho i kekahi hui lawelawe a hale lawelawe paha no loko nō o ka 'oihana o kou papa hana 'inikua.

**Ke pāpā 'ia ke kāki ho'okaulike, penei ke 'ano o kou pale 'ana:**

- Nāu nō e uku i kāu hapa o ka 'ai'ē (ka māhelehele uku, ka māhelehele 'inikua, a me kāu māhele nāu nō e uku āu e uku ai me he mea lā he hui ia no loko o ka 'oihana). Na kou papa hana 'inikua olakino e uku i ka lilo hou aku i nā hui no waho o ka 'oihana.
- 'O ka hana ma'amau, na kou papa hana 'inikua e:
  - Uku no nā hana lawelawe pō'ino me ke koi 'ole iā 'oe e noi i ka 'āpono ma mua no nā hana lawelawe ("prior authorization").
  - Uku no nā hana lawelawe pō'ino i lawelawe 'ia e nā hui no waho o ka 'oihana.
  - Uku no ka lilo no ka mea lawelawe a i 'ole ka hui (māhelehele uku) e like me ia no ka mea lawelawe a hui paha no loko o ka 'oihana a hō'ike i kēlā huina ma kou mo'olelo ho'ākāka pōmaika'i.
  - Helu i kāu māhele e uku ai no nā hana lawelawe pō'ino a i 'ole nā hana lawelawe no waho o ka 'oihana i hapa o kāu māhele nāu nō e uku no loko o ka 'oihana a me ka palena nāu nō e uku.

**Ke mana'o 'oe ua hewa kou kāki 'ia, eia ka helu kelepona no ke ke'ena pekelala no ka ho'ākāka a me ka 'ōhumuhumu 'ana: 1-800-985-3059.**