

PARTNER WITH US

Hawai'i Pacific Health continues its commitment to creating a healthier Hawai'i by providing pertinent information related to your care on a more timely basis.

What is Information Sharing?

Information Sharing is the process of giving you immediate access to information in MyChart. Beginning 11/30/2020, adult patients will have access to several clinical notes and all patients will have immediate access to finalized test results.

What does this mean for me?

This allows you to keep up to date about your health, have meaningful discussions with your health care team, and participate in your health care.

Patients who read their notes and test results have reported having a higher degree of overall comfort with their health care process, including the following:

- Have improved understanding of their health and medical conditions
- Better familiarity with their care plan
- Better preparation for their provider visits
- Feeling more in control of their care
- The opportunity to take better care of themselves
- Remembering their medications as prescribed more often
- Have better conversations and stronger relationships with their doctors

What notes and tests are available to me?

1) Adult patients will have immediate access in MyChart to clinical notes from office visits, emergency room visits, hospitalizations (e.g., notes from admission, discharge, and consultations with specialists), and notes related to procedures and surgeries. Please be aware that notes for children will be shared at a later time.

2) All patients will have immediate access to finalized test results such as blood tests, radiology tests, and biopsy reports. To prevent you from receiving constant notifications throughout the day and night, smartphone and email notifications of new test results will be turned off. You will continue to receive notifications about your COVID result.

How can I get the most out of my notes and test results?

1) Review and, as appropriate, share your notes with family, caregivers or others involved in your health care to make sure your entire care team is on the same page.

Notes may provide you with:

- **A summary** of what your providers heard from you. (Referred to as “history.”)
- **Details of your exam** such as your blood pressure, weight, and physical exam findings (e.g., how your lungs sounded).
- **Available test results** your provider used in their assessment.
- **Your provider’s assessment** about your health, such as possible causes for your symptoms or how you are responding to treatment. This is called the “assessment” or “impression”.
- **The treatment plan** your provider discussed with you.
- **Next steps in your care** such as tests ordered, follow-up appointments and referrals to other providers.

2) Discuss with your provider **how** you would like to review your test results since seeing your test results before talking with your provider can be confusing. There may be test results that are outside the normal range of test values. Please be assured that not all test results outside the normal range are reason for concern.

3) Review your clinical notes and test results before your next provider visit. Make a list of medical terms or abbreviations you don’t understand or questions you have about your care. For example, if you want to learn more about your health condition, remind yourself to ask your provider for reliable websites or other resources.

4) Contact your provider if you have questions by sending a MyChart message or making an appointment.

Hawai‘i Pacific Health

~ Creating a healthier Hawai‘i ~