Social Work: These members of the medical team can help you find a place to stay near the receiving hospital, connect you with helpful community resources, help you with your insurance questions, and help you meet your basic needs. Ask your child’s nurse to speak to a Social Worker at the receiving location.

Chaplain: All receiving locations offer spiritual support in the form of prayer and blessings with a hospital chaplain. Ask your nurse if you would like to speak with a chaplain.

Behavioral Health Support: Families with a critically ill child experience a broad range of emotions, and are more likely to experience serious depression as a result of this traumatic experience. Help is available at your current location and at the receiving location. Ask your nurse to connect you with someone who can help.

Lactation Consultants: A lactation consultant at the receiving location can help coordinate the shipping and receiving of your milk until you can be reunited with your child.

March of Dimes NICU Family Support at Kapiʻolani: If your child is being transported to the Kapiʻolani NICU, March of Dimes NICU Family Support will provide you with education, activities, and support once you are reunited with your child.

Your Child’s Medical Number (Will be provided by transport team after your child arrives at the receiving facility):

Your child is being transported to one of the following facilities (to be circled by transport team):

Kapiʻolani Medical Center for Women & Children
1319 Punahou Street
Honolulu, Hawaii
Neonatal Intensive Care Unit (NICU)
(808) 983-8673
Pediatric Intensive Care Unit (PICU)
(808) 983-8681
Wilcox
(808) 983-8322
Carter
(808) 983-8310
Dillingham
(808) 983-8695

Kaiser Moanalua Medical Center
3288 Moanalua Road
Honolulu, HI 96819
Neonatal Intensive Care Unit (NICU)
(808) 432-8540
Pediatric Intensive Care Unit (PICU)
(808) 432-8768

Tripler Army Medical Center
1 Jarrett White Road
Honolulu, Hawaii 96859
Neonatal Intensive Care Unit (NICU)
(808) 433-5723
Pediatric Intensive Care Unit (PICU)
(808) 433-1330

The Kapiʻolani Transport Team will provide excellent medical care for your child during transport. We will also connect you to supportive services such as social workers, behavioral health professionals, lactation consultants, spiritual support, and March of Dimes NICU Family Support.

Brochure created in collaboration with:
A highly skilled Transport Team with a registered nurse and a registered respiratory therapist will accompany your child. They are specially trained to care for tiny babies and sick children, and will provide the highest level of medical monitoring and care throughout the transport.

The Transport Team will do a physical exam of your child, receive a complete report from the medical team at your location, and determine a transport plan of care. They will most likely place your baby in a special bed called an incubator to protect and keep your baby warm while traveling. Older children will travel on a stretcher. These special beds have all the medical equipment your child will need for close monitoring and treatment while being transported. The transport team will call you before leaving with your child to answer any questions you may have.

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Transport planes are small and have space and weight limitations. Sometimes there is no room for anyone other than the child and transport team. Mothers who have just delivered babies cannot travel because they are at risk of serious complications. The transport team will make every effort to allow medically stable parents to accompany their children.

The Transport Team will call you when your child has arrived at the receiving facility and provide you with your child’s medical number. You will need the medical number in order to be given any information about your child’s condition. At first, your child’s nurses and doctors will be very busy admitting your child, and will not be available to answer your questions. Please call the phone number circled by the transport team on the back of this brochure and be prepared to give the person answering the phone your child’s name and medical record number, your name, and the date of transport in order to locate the primary care nurse who is at your child’s bedside.

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