



Preparing Your Child for Transport

Before the Kapi'olani Medical Center for Women & Children Transport Team moves your child, the doctor and nurses currently caring for your child will give our team a complete report on your child's condition and medical needs. Our team will then examine your child and prepare them for transport. Be patient, this may take some time. Our Transport Team has your child's best interests in mind and needs to be thorough with their exam. Once they are finished, they will update you on your child's condition and answer any questions you have.

On the Way to Kapi'olani

For your child's safety and comfort, our Transport Team will place your child in an incubator or on a stretcher and will use special equipment to continuously monitor and treat your child during the trip.

From O'ahu

If your child is being transported from a hospital on O'ahu, our Transport team will use a special ambulance to move your child to Kapi'olani Medical Center. If there is space available in the ambulance, one parent can accompany your child.

From Neighbor Islands

If your child needs to be transported to O'ahu from another island, our Transport Team may use a specially equipped airplane or helicopter.

Transport planes are small and have space and weight limitations. Sometimes there is no room for anyone other than the child and Transport Team. Our team will make every effort to allow medically stable parents to accompany their child.

Additional questions or concerns

If you have questions or concerns about your child, please do not hesitate to ask a member of the Transport Team, a member of the Kapi'olani Medical Center team or call us at **808-983-8662**.

Arrival at Kapi'olani

Upon arrival, our medical center team will take over care from our Transport Team and evaluate your child's condition. Your child's health is our number one concern. This is a good time for you to register your child, simply head to the first floor where you'll find Patient Registration. For additional directions, review our medical center map, found inside this packet.

Transportation to other Facilities

From time to time our Transport Team needs to move patients to other medical facilities for procedures not done at Kapi'olani Medical Center. In the event that this needs to take place for your child, our transport team will transport your child in a similar manner outlined in the O'ahu transport.

If you cannot accompany your child

In the event your child needs to come to Honolulu and no one is able to accompany your child, our Transport Team will update you on your child's condition once they arrive at Kapi'olani Medical Center and get settled.

After your child's arrival, you can stay in-touch with your child and remain updated on their condition through the unit that your child is admitted to. Our Transport Team will give you this information when we call to update you.



Frequently Asked Questions about Transport

The Kapi'olani Transport Team will provide your child with excellent medical care during your trip to Kapi'olani Medical Center for Women & Children. They will also help to connect you to support services that may include: social workers, behavior health providers, lactation consultants, spiritual support, and March of Dimes NICU Family Support.

Who cares for my child during Transport?

You can feel confident that your child will receive the best care possible while being transported. Your child will be accompanied by a highly trained Transport Team from Kapi'olani Medical Center that includes doctors, nurses and respiratory therapists who have specialized training in neonatal and pediatric transport medicine.

What Happens when the Transport Team Arrives?

Before the Kapi'olani Transport Team moves your child, the doctor and nurses currently caring for your child will give our team a complete report on your child's condition and medical needs. Our team will then examine your child and prepare them for transport. Once they are finished, they will update you on your child's condition and answer any questions you have.

For your child's safety and comfort, our Transport Team will place your child in an incubator or on a stretcher and will use special equipment to continuously monitor and treat your child during the trip.

Can I Travel with my Child?

Transport planes are small and have space and weight limitations. Sometimes there is no room for anyone other than the child and Transport Team. Our team will make every effort to allow medically stable parents to accompany their child.

How will I know my Child Arrived Safely?

Our Transport Team will update you on your child's condition once they arrive at Kapi'olani and get settled.

What Happens when my Child gets to Kapi'olani?

Upon arrival, our medical center team will take over care from our Transport Team and evaluate your child's condition. Your child's health is our number one concern. This is a good time for you to register your child, simply head to the first floor where you'll find Patient Registration. For additional directions, review our medical center map, found inside this packet.

If you are unable to accompany your child, after your child's arrival, you can stay in-touch and remain updated on your child's condition through the unit that your child is admitted to. You will get this information when we call to update you.

Support Services

The Medical Center team will help you identify initial support services and will also connect you with support services based on your child's needs, however, feel free to request contact with our social workers, our chaplain, behavioral health support, our lactation consultants or March of Dimes NICU Family Support.

Additional questions or concerns

If you have questions or concerns about your child, please do not hesitate to ask a member of the Transport Team, a member of the Kapi'olani Medical Center team or call us at **808-983-6000**.

Additional Important Numbers:

Neonatal Intensive Care Unit (NICU) 808-983-8673
Pediatric Intensive Care Unit (PICU) 808-983-8681
Wilcox Pediatric Unit: 808-983-8322
Carter Pediatric Unit: 808-983-8310