

Straub Grand Rounds

Dealing with Challenging Patients, Strategies for keeping them safe and you sane

Friday, August 7, 2020

12:30–1:30 pm

Skype Only

Speaker:

Dale M. Glenn, MD

Physician Liaison Patient Experience, Hawai'i Pacific Health

Target Audience: Physicians/Nurses/Pharmacists

This offering is intended for HPH employees and credentialed HPH providers.

Disclosure: I and/or my spouse/partner have no financial relationships or affiliations to disclose.

Learning Objectives: At the conclusion participants should be able to:

- Understand the causes of patient/provider conflict.
- Implement strategies to de-escalate and resolve conflict.

Continuing Education



JOINTLY ACCREDITED PROVIDER™
INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, Hawai'i Pacific Health is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

For Physicians we are offering CME

Hawai'i Pacific Health designates this live activity for a maximum of 1.0 *AMA PRA Category 1 Credit (s)*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

For Nurses we are offering ANCC Contact Hours

Hawai'i Pacific Health designates this live activity for 1.0 contact hour for nurses. Nurses should only claim credit commensurate with the extent of their participation in the activity.

For Pharmacists we are offering Continuing

Hawai'i Pacific Health is accredited by the Accreditation Council for Pharmacy Education (ACPE) as a provider of continuing pharmacy education. This activity is assigned 1 contact hour for attendance at the entire CE session.